stratesys

Customer Satisfaction Survey, December 2013

Our Client's Assessment

High degree of satisfaction and quality perceived

Analized Areas Assessed	Consolidated Score (0-10)
Quality of Our Services	7.71
Professional Team	8.53
Flexibility and Adaptation to Changes	7.73
Global Opinion as a Company	8.15
Recommend Our Services	8.80

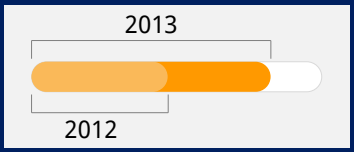
GLOBAL SCORE

8.03

The most valued:

- Level of dialogue / interlocution / accessibility with our company managers
- Commitment, professionalism, accuracy and sense of responsibility of our experts
- Cooperative attitude with the customer's team
- Ability to respond when confronted with urgent and/or unexpected situations
- Knowledge and experience: technological / functional / business

+90% of the assessed customers qualified our services as

EXCELLENT or OUTSTANDING

Our determined commitment to quality is endorsed every year by the high degree of satisfaction expressed by our clients.